## **Chapter 19.245**

# Arcades and Internet/Cyber Cafés

#### 19.245.010 Purpose

The purpose of regulating arcades, internet cafés and similar establishments is to ensure compatibility with surrounding uses and properties and to avoid any impacts associated with such uses.

#### 19.245.020 Applicability and Permit Requirements

Arcades and internet/cyber cafés, as defined in Article X (Definitions), are permitted as set forth in Article V, Base Zones and Related Use and Development Provisions subject to the requirements contained in this Chapter.

### 19.245.030 Site Location, Operation and Development Standards

The standards set forth in Article V, Base Zones and Related Use and Development Provisions, shall apply to all arcades, internet cafés and similar establishments, unless otherwise specified here.

#### A. Site Location Standards

- 1. Any arcade or internet café shall only be established, located or operated where permitted pursuant to Article V, Base Zones and Related Use and Development Provisions, and only when within the ascribed distances of the certain specified land uses or zones set forth here. These distances shall be measured from the closest point upon the outside walls of the building or building lease space containing the arcade or internet café to the nearest point upon the outside walls or property lines of the building or property of concern.
  - a. The business shall not be located within 600 feet of any school, assemblies of people non-entertainment, park or hospital.
  - b. The business shall not be located within 100 feet of any residential dwelling unit or residential zone.

#### B. Operation and Development Standards

- 1. At all times, each arcade or internet café operator shall maintain an adult attendant on the premises. If there are more than forty arcade and game machines or computers, two or more adult attendants shall be present.
- 2. The hours of operation shall be limited to between 8:00 a.m. and 2:00 a.m. daily.
- 3. If there are more than ten arcade and game machines or computers, an adult attendant shall be located on a raised dais, positioned so as to readily observe all machines and

- all areas of business. The floor plan shall be submitted for the Planning and Building Divisions' review.
- 4. Patrons under the age of 18 shall not be permitted without a legal guardian during the hours of 9:00 a.m. and 3:00 p.m. weekdays and after 10:00 p.m. on any day of the week. Notice of these hours shall be posted at the entrance of the business in lettering of at least two inches in size. This prohibition will exclude days that are either legal holidays or when the under 18 patron's school is off-track. Each under 18 patron will be required to show proper school identification upon entering the premises for purpose of playing. Store management will check the patron's identified school against published school schedules ensuring that the patron is attending on a non-school day prior to allowing the patron to proceed.
- 5. A minimum of 30 square feet of gross floor area shall be provided for each arcade or game machines or computers.
- 6. No tournaments of any kind will be permitted.
- 7. Soundproofing shall be provided sufficient to prevent noise and vibrations from penetrating into surrounding properties or building lease spaces.
- 8. A security plan shall be provided to the Riverside Police Department and Planning Division for review and approval.
- 9. The business shall provide a security officer in the business that is bonded and licensed by the State of California during the peak hours of 6:00 p.m. and 2:00 a.m., unless otherwise waived by the Police Department.
- 10. No person shall be permitted to indulge in boisterous conduct or continually use profanity, or otherwise conduct oneself in a vulgar or indecent manner while such person is present in the business. These rules shall be posted visibly in at least three interior locations.
- 11. The business window shall not be tinted or obscured in any way, and the interior lighting of the lease space shall remain at adequate levels to clearly see into the business from the exterior of the business.
- 12. A sign shall be posted in the front of the business indicating that no loitering or skateboarding is permitted per the Riverside Municipal Code. In addition, a waiting area inside the business shall be provided for customers waiting to use a station. No outside waiting or seating is permitted.
- 13. Prior to occupancy of the business, the business owner shall sign a trespass authority letter authorizing the Riverside Police Department to enforce trespass law. A copy of this letter shall be provided to the Planning Division.

- 14. No intoxicated person shall be permitted to remain on premises, nor shall there be consumption of alcohol on the premises.
- 15. All persons in the business shall be required to sign a log and provide a valid California, government or school identification with a photograph and age of the individual to the staff.
- 16. No pay phones shall be permitted on any such premises.
- 17. Bicycle parking facilities shall be provided in an area convenient to the main entrance, and out of the path of vehicular or pedestrian travel.

#### 19.245.040 Variances

Variances may be considered from the standards outlined above (Section 19.245.030). However, such request shall increase the property notification requirement from a 300-foot radius to a 1,000-foot radius from the subject property.